Workplace dimension of psychosocial risks:

Psychosocial Factors:

Work Design and Management

Work environment (organizational context) Workplace interactions (social context)

Can have a **POSITIVE IMPACT**

PROTECTIVE FACTORS



they contribute to healthy and safe workplaces, resulting in

- better educational outcomes
- job satisfaction
- less sick leaves
- better retention rate in the profession

Can have a NECATIVE IMPACT

Can have a **NEGATIVE IMPACT**

HAZARDS



When prolonged, chronic or severe

Psychological Harm

- Burnout
- Anxiety
- Depression

Physical Harm

- CardiovascularDisorders
- MusculoskeletalDisorders



These infographics have been developed with the support of the European Commission and are based on the Visionary Analytics Research report *Occupational wellbeing in European education systems: Social Partners in education addressing the lasting impact of the COVID-19 crisis* (csee-etuce.org/en/projects/apres-covid)



Dimensions of teachers' well-being:

SONUTION SOLUTION SOL

Cognitive

Mental processes necessary for attention, knowledge acquisition and application, problem solving and decision making.

Workload management ergonomic conditions, access to health ressources.

Physical & Mental

Subjective

Overall evaluation of one's life circumstances and affective reactions to those experiences.

Daily interactions with children and young people, their parents and guardians, colleagues, school administrators and other education personnel

Social

The Immediate impact of the COVID-19 on the teaching profession:

- Rapid shift to online teaching
- Unequal digital readiness
- Higher education was better prepared that other sector
- Challenges for younger learners
- Increased teacher workload.

Accelerated hybrid teaching digitalisation

- Inequalities were deepened
- Teachers relied on personal resources and equipment
- Institutional and collegial support mattered
- Hybrid teaching



flexibility



unequal learning experiences and was more demanding for teachers

Technostress

- ICT adaptation required constant upskilling
- Technostress emerged as a major issue
- Increased workload and stress
- Digital skills gaps exacerbated pressure
- Impact on staff wellbeing and retention



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The lasting impact of the COVID-19 crisis on education:

Accelerated digitalisation

- Initial pressure of digitalisation (blurring boundaries; *technostress*)
- Long-term benefits
 (cooperation, communication, parent participation)

Aggressive behaviours from third parties

(students/parents)

- Increased aggression and behavioural difficulties in schools
- Violence from parents– more often verbal ratherthan physic

Job demands

- Combination of high workloads and time pressure
- Work intensification (workload, complexity, and demands)



The lasting impact of the COVID-19 crisis on education:





- High workloads
- **Long working hours**
- Intensification of work due to increasing job complexity

Stress

59% of workers in the education sector report that work stress increased as a result of the pandemic

(source: EU-Flash Eurobarometer, 2022)



Mental health

Economic cost of poor mental health in the EU estimated EUR 600B / year

Burnout

- Prevalence between **25%** and **74%** of education workers
- Aggressive behaviours and violence are contributing factors, when in combination with low social support
- **Early-in career educators** are more likely to experience burnout



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